

How many PC users?

How many standalone users?

How many networked users?

How many notebooks?

How many desktops?

How many servers?

What is your predominant PC/hardware brand?

Dell HP/Compaq IBM Gateway White-Box (Clone) Other

What is your most important software application?

What versions of Windows are you running? 95 98 2000 NT XP

What version(s) of Microsoft Office do you use? 97 2000 XP 2003

Do you use NetWare? Yes No

Do you use UNIX or Linux? Yes No

Do you have a mini or mainframe system? Yes No

How many locations do you have?

What is your annual revenue?

Who supports your PCs and technology assets today?

What are your top five computer-related problems?

1. (Most critical)

2.

3.

4.

5.

Please fax your completed New Client Profile to (03) 9556 5409, attention: Lev Soldatov